         Imam Hossain Muzumder Rony

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  4 - 82 Beverley St. Toronto, ON, M5T 1Y1

With a proven track record of success across various fields, I excel at serving diverse customers and providing excellent customer service. My adaptability, attention to detail, and commitment to exceeding expectations have consistently garnered positive feedback and repeat business.

**SKILLS AND ABILITIES:**

* Work under pressure as a team.
* Strong verbal communication in English.
* Customer service.
* Food preparation.

**QUALITIES:**

* Punctuality in the work environment.
* Honesty towards the employer.
* Committed to the work.
* Respectful towards other employees and customers.

**AVAILABLE:**

MONDAY, TUESDAY, WEDNESDAY, FRIDAY, AND SUNDAY

**PROFESSIONAL EXPERIENCE:**

* **Sales Representative**

**Grameenphone, Bangladesh (JAN 2021- JUL 2022)**

* Handle high in-bound customers covering a full range of service and sales inquiries.
* Included products and services for Grameenphone electrical products.
* Entry of Customer billing   information and precise detail maintenance and documentation
* Provide customers with a clear understanding of the product and services.
* Proactively resolved errors and conflicts, displaying strong problem-solving and conflict resolution skills
* Demonstrated strong resilience and adaptability in a fast-paced and dynamic environment.
* **Busser, Server**

**The Local Café and Restaurant**(Jan 2023 - Jun 2023)

Centennial College, 937 Progress Ave, Toronto, ON, M1G3T8

* **Kitchen Helper**

**Stellar Culinary Personal, Canada** (FEB 2023 - CONTINUING)

* Collaborated with servers and kitchen staff to ensure smooth operations, communicating effectively to ensure timely delivery of food and beverages to customers.
* Demonstrated strong multitasking skills by efficiently taking orders, accurately relaying them to the kitchen, and promptly delivering food and beverages to customers.
* Collaborated with the kitchen and bar staff to coordinate timing and ensure seamless delivery of food and beverages to customers.
* Assisted chefs and cooks in food preparation tasks, such as washing and chopping ingredients, organizing supplies, and maintaining a clean work area.
* Actively communicated with the kitchen team, promptly addressing any challenges or additional needs to ensure smooth operations and timely preparation of meals.

**EDUCATION:**

* Software Engineering Technology - CENTENNIAL COLLEGE
* HSC in Science - BANGLADESH NAVY COLLEGE DHAKA, 2020
* SSC in Science - FENI GOVT. PILOT HIGH SCHOOL, 2018

**REFERENCE:**

* Khaled Mahmood, Supervisor, Grameenphone

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* Efad Mahmud, Supervisor, The Local Café and Restaurant

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